



CRISIS MANAGEMENT AT UCTE

Security of operation is one of the major concerns of UCTE and all its member TSOs. It is also regarded a priority topic by the European Commission and by all stakeholders in the community. Thus, besides its numerous measures for the improvement of the security and reliability of the European interconnected grid, in 2007 UCTE put a special focus on the preparation for the case that a major incident within the UCTE synchronous zone would cause a crisis. An active process for definition and implementation of a reliable and professional crisis management was started.

Raising awareness for the need of crisis management

In fall 2007, within the context of the common working group meeting, UCTE Working Group Communication (WG Com) organized an important exercise to raise the awareness of the need for preparation for a crisis situation. Supported by the British company Crisis Solutions Ltd. – specialized in corporate crisis management – the participants gained insight into the basic components, the causes and the consequences of a crisis as well as insight into measures for adequate responses. All participants were exposed to simulated crisis situations and invited to take the necessary measures to solve the situation while preserving the image of the company in the long term.

Based on the increased awareness and a common willingness to contribute to the implementation of a crisis management solution, WG Com launched an initiative, aiming at the constitution of an effective crisis management. Supported by an information platform, effective alert mechanisms as well as solutions for correct and consistent channeling of information to internal and external stakeholders are planned to be implemented.

Outlook 2008

The UCTE Working Group Communication will pursue the process in 2008 in close cooperation with the UCTE Working Group Operations and Security, aiming at the establishment of a process and launching a platform in the second half of 2008.